



Haringey Council

Overview and Scrutiny

11 January 2009

Report Title. Performance Update to November 2009: Local Area Agreement and Sustainable Community Strategy Outcomes

Report of The Assistant Chief Executive, Policy, Performance, Partnerships and Communications and Chief Financial Officer

Signed :

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Wards(s) affected: All

Report for: Information

1. Purpose of the report

- 1.1. To report on an exception basis financial and performance information for the year to October/November 2009.
- 1.2. To provide an overview of performance against our Local Area Agreement under the Sustainable Community Strategy Outcomes.

2. Introduction by Cabinet Member for Performance Management (Cllr Claire Kober)

- 2.1. The performance on reducing the number of people in temporary accommodation is very encouraging and I am pleased that further falls are reported in this latest period. It is also encouraging to see the reduction in household tonnage and although still below target an increase in recycling performance. It will be important in all of these areas for progress to continue in the run up to year end.

Introduction by Cabinet Member for Resources (Cllr Bob Harris)

2.2. I draw attention to section 14 of the report and note that the net overspend forecast for the General Fund has reduced slightly to £1.8m. Pressures remain constant in most service directorates but have increased in Children & Young People's Directorate where the numbers of looked after children has further risen. I urge the relevant Cabinet Members and Service Directors to take all appropriate measures in controlling their budgets and to strive for a balanced budget by the year-end.

3. State links with Council Plan Priorities and actions and /or other Strategies:

3.1. This report sets out performance against a number of indicators that measure progress against the Sustainable Community Strategy outcomes. It includes an overview of progress against Haringey's Local Area Agreement targets.

4. Recommendations

4.1. To note the report and the progress being made.

4.2. To note the council budget position.

5. Chief Financial Officer Comments

5.1. The overall general fund revenue budget, based on the October position shows a small reduction of forecast over spend by £0.1m to £1.8m above budget. There have been further increased client volumes in Children & Young Peoples Service (CYPS), taking their forecast year end position to £3.5m above budget, an increase of £0.5m over the last period. Since the beginning of October, the Council has moved onto a revised price energy contract which should deliver significant savings in energy costs. Current forecasts suggest a net saving of £0.6m against the general fund budget this year.

5.2. The dedicated schools budget (DSB) element of the overall Children & Young People's Service budget is projected to spend at budget.

5.3. The net revenue projection with respect to the Housing Revenue Account (HRA) is now to achieve an overall budget surplus of £1.0m which is £0.4m above the budgeted figure. The main reason for this is the result of the energy price change as above.

5.4. The aggregate capital projected position for 2009/10 shows a reduced underspend of £13.2m equating to 7% of the approved budget. The reasons for this projected variation are detailed later in the report with the majority of the under spends within Children & Young People's Service and Adults, Culture and Community Services.

6. Head of Legal Services Comments

6.1. There are no specific legal implications in this report, but there is likely to be a need for legal advice in future on certain of the specific projects mentioned.

7. Equalities & Community Cohesion Comments

7.1. Equalities are a central thread throughout the Council's performance and many of the indicators have equalities implications. Equality impact is considered alongside performance by services.

8. Consultation

8.1. Throughout the year the report will show the results of consultation with residents, and service users.

9. Use of appendices /Tables and photographs

9.1. Appendix 1 Exception reporting indicators not meeting target

9.2. Appendix 2 The full Local Area Agreement scorecard. You can access this scorecard along with other performance reports and scorecards using this link:

<http://www.haringey.gov.uk/performance-reports>

10. Local Government (Access to Information) Act 1985

10.1. Budget management papers

10.2. Service PI returns

12. Background

12.1 This report covers the latest performance information to November 2009. It details performance for Haringey's Local Area Agreement and shows progress against agreed targets for 2009/10. Financial information is based on the council budget monitoring reports prepared for the budget and performance review meetings for period 7.

12.2 Appendix 1 details exception performance, where indicators are not meeting target. The full scorecards for the Local Area Agreement/ Haringey Strategic Partnership and the Council can be accessed on the Haringey website (see links in section 10) and include details of all indicators under the relevant priority or outcome. This report summarises performance under the Sustainable Community Strategy Outcomes.

13. Overall Progress

- 13.1 The table below shows the status of Haringey's 35 improvement targets and 10 mandatory educational attainment indicators (figures in brackets) included in the current Local Area Agreement.
- 13.2 In addition we can report that for 14 of the 35 improvement targets or 40%, performance has improved since 08/09, for 3 or 8.5% performance declined and for the remaining 16 data is awaited so unable to assess progress at this time. On the attainment indicators, performance improved for 6 indicators, 3 declined and 1 stayed the same.
- 13.2 Progress on the 13 stretch targets agreed for 2007 to 2010 is positive with six on track to be achieved, three off target and four awaiting data for 2009/10. The 3 that are off target are reported in more detail in Appendix 1- exception report.

Details	Status based on November 2009/10	Total
Number of indicators that are on target	9 +(3)	Green
Number of indicators that are just off target	3 +(2)	Amber
Number of indicators that are off target	7 +(5)	Red
Number of indicators where data not yet available Baseline Year/ No Target/ Not Measured	16	

Key Performance Messages

People at the heart of change

- ❖ In-house monitoring results for cleanliness of highways including litter, detritus, graffiti and fly posting are exceeding the targets set for 2009/10 (NI 195). Independent ENCAMS Tranche 2 results covering the period August to November confirms the improvement and that targets are being exceeded in all areas.
- ❖ Although 14 parks and open spaces have green flag status there are currently only 4 green pennants against a target of 7. Achievement of the stretch will be assessed in July 2010.
- ❖ Forecast data for net additional homes provided indicates that there will be 433 additional homes in 2009/10 against a target of 1602 (NI 154). A business case has been put forward to GOL to reduce the target for 2009/10 due to the effects of the economic downturn and stagnation of the housing market.

An environmentally sustainable future

- ❖ The latest data from DEFRA on CO2 emissions in the Local Authority Area shows a 0.2 tonne reduction per capita from 2005-07 and puts us on track to achieve our

7.4% reduction in 2009/10 and 11% reduction over the three years of the LAA by 2010/11. Haringey is equal fourth best in London on this indicator (NI186).

- ❖ Although recycling performance has improved (28.2% in November) it remains unlikely that the recycling stretch target of 32% will be achieved in 2009/10 (NI 192).

Economic vitality and prosperity shared by all

- ❖ 18 Haringey Guarantee participants have a completed better off calculation as at the end of Quarter 2 against a target of 100 for 2009/10. An improvement in performance is expected in Quarter 3 as contracts with Working links who will deliver the bulk of the Better Off Calculations have commenced following some delays.
- ❖ The NEET (16-18 year olds Not in Employment, Education or Training) level in October is 277 (NEET) or 6.5% of the cohort, bettering the 10.4% stretch target (NI 117).
- ❖ The proportion of 'Not knows' as at October is 13.9%, a significant and expected decrease on last month.
- ❖ Preliminary information for educational attainment show the results for 2009 are the best ever and continue the improving trend at Key Stage 2 and 4 with clear evidence of closing the gap with the national average. All school results will be validated in 2010 and the figures updated.
- ❖ Performance against the stretch target for people on incapacity benefits helped into work remains an area of concern and it is unlikely that this target will be met by the end of the year.

Safer for all

- ❖ There have been 336 violent crimes in the year to November against a target of 323 for that period, a 19.1% increase on the same period last year. This is an LAA improvement target with an aim to reduce serious violent crime by 4% in 2009/10 (NI15).
- ❖ Children's initial assessments carried out in 7 days from referral have reduced from 35.2% to 26% in November; this remains below the 53% target (NI59).
- ❖ The percentage of core assessments carried out in 35 working days of commencement was 43.1% in November, below the 63% target (NI60).
- ❖ The number of repeat victims of domestic violence has reduced to 120 as at end of November '09 (12 month rolling year) against a target of 156.
- ❖ Significant partnership activity and investment in burglary is achieving results in serious acquisitive crime with a rate of 19.4 per 1,000 population (5,106 recorded offences in the year to November NI 16).
- ❖ The number of personal robberies have reduced by 10.8% when compared with the same period last year. Based on performance over the last two years, it is projected that this stretch target will be exceeded.

- ❖ There has been a reduction in people killed or seriously injured on Haringey's roads. Based on rolling 3 year averages to June '09 the percentage reduction is 15.5% and 14.3% for children.

Healthier people with a better quality of life

- ❖ The number of households in temporary accommodation has continued to reduce and stands at 3,880 at the end of November, putting us on track to meet the 2,603 target by the end of 2010. (NI156).
- ❖ Percentage change in under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline. NI 112) – Although the target is not being met, the rate of decrease in Haringey is far greater than the average for London. The rolling quarterly average is now down to 61.2 per 1000, the first time we have achieved a quarterly average rate lower than our 1988 base rate of 62.7. Annual rates for 2008 will be released in Feb 2010.
- ❖ The rate of smoking quitters in Haringey is significantly above that of England at 1,107 per 100,000 compared to 845 per 100,000 for England. Whilst performance is good smoking still has a big impact in Haringey, particularly amongst ethnic groups where smoking rates are particularly high. Data for Quarter 1 shows that the number of smoking quitters in the N17 area (stretch target) is on track to be achieved although data for quarter 2 is awaited.
- ❖ Delayed transfers of care from hospital increased slightly to 14.7 per hundred thousand population in November. This figure remains comparatively high and above the target of 9 (NI 131).

Exception reports have been provided (Appendix 1) for areas where targets are not being achieved and detail an explanation of the performance, current activities and best practice. These areas include:

- Serious violent crime
- Initial and core assessments for children's social care
- Net additional homes and Affordable homes
- Recycling
- Number of Haringey Guarantee participants with a completed better off calculation
- Number of people on incapacity benefit helped into sustained work
- Number of lone parents in the worst wards helped into sustained work

14. Finance

14.1 The overall general fund revenue budget monitoring, based on the October position, increases the service forecast outturn by £0.5m to £4.9m above budget. This figure is made up of pressures across a number of Directorates, the detail of which is set out in the paragraphs below with the increase this period all related to

CYPS. As highlighted last period, a £1m contribution from the general contingency and a £1.5m saving on the inflation budget following the pay award settlement help to offset this figure. Additionally, from the beginning of October 2009 the Council has moved onto the new energy contract which offers prices significantly lower than those paid in the first half of the year. The current forecast saving on energy bills within the general fund is £0.6m. This gives an overall outturn figure of a net £1.8m above budget. The position will continue to be monitored closely to assess the impact of the measures being put in place to reduce costs wherever possible.

- 14.2 In Adults, Culture and Community Services the projected overspend remains at £0.5m as reported previously. The key pressure is within Adult services where care purchasing costs have increased due to increased volumes and costs incurred above budgeted inflation. There has been a small improvement over last period however this has been offset by an increasing pressure on income within Recreation.
- 14.3 In Children and Young People's Service the projected year end position has worsened by £0.5m and now shows an over spend of £3.5m. The main area for over spend remains looked after children (LAC) which, despite the additional resources allocated during the 2009/10 budget process, is under pressure to operate within the agreed resource. The past month has seen an increase of 10 children being placed into care and of these, 7 relate to 16+ clients; the increase in these numbers is largely as a result of the Southwark Judgement. The high numbers of children being taken into care is also putting significant pressure on the legal budget, contributing to the forecast over spend. The Director continues to focus management activity on reducing expenditure in LAC.
- 14.4 Urban Environment are maintaining their forecast year end position at £0.5m over budget. Although mitigating actions to reduce expenditure appear to be showing some signs of progress, the underlying pressure of a predicted shortfall in income net of cost savings in parking, trade waste and planning, regeneration and economy remains.
- 14.5 In Corporate Resources the underlying shortfall in budgeted commercial income continues to be reported at £0.65m and, although this appears to have stabilised, there is little prospect of recovering the foregone income this year. The projected overspend is offset by costs savings in other areas of the directorate as a whole which has enabled the forecast overspend to be reduced from £0.4m to £0.35m this period.
- 14.6 Policy, Performance, Partnerships & Communications (PPP&C) and People & Organisational Development (POD) are maintaining a forecast balanced outturn position. The overall general fund revenue forecast also assumes that the targeted efficiencies within the Haringey Forward programme are achieved.

- 14.7 Non-service revenue (NSR), which largely consists of budgets for levies and contingencies, is showing an underspend of (£2.5m) as highlighted last period; this reflects the impact of the lower than expected pay award and the proposed use of £1m contingency. The pressure on budgets within Alexandra Palace Park and Trust continues and although they have been asked to restrict discretionary and non-essential expenditure, the latest budget management report given to the Alexandra Palace Park and Trust Board shows a worsening deficit position to £2.17 million. This represents an increase in deficit of £37k over the Period 6 position.
- 14.8 In terms of RAG status for agreed 2009/10 revenue savings and investments, the bulk of the red classified savings are within Urban Environment and have been caused by delays in revising street cleansing contracts and pressures on realising trade waste income benefits; the balance relates to forecast increased commercial income within Corporate Resources Property business unit which is not being achieved.

Treasury Management

- 14.9 The second detailed quarterly report on Treasury Management activities was submitted to the General Purposes Committee on 22 October 2009 and reported the activities for the second quarter of the year. Consideration was given in the report to the Council's investments and borrowings, which will result in a recommendation to Council for a revision to the Treasury Management Strategy Statement (TMSS). Members were also supportive of the recommendation from officers to select and open three Money Market Funds for future Council investments. Use of MMF is allowable under the Council's current TMSS and the first investments in two new funds have now been made. Members concurred with the officers recommendation that the TMSS be amended to permit the use of call accounts up to the agreed individual counterparty limits.

Capital

- 14.10 The aggregate capital projected position in 2009/10 is projected to underspend by £13.2m which equates to 7% of the approved budget. The explanations for this variance are set out by Directorate in the following paragraphs.
- 14.11 Capital projects within Adults, Culture and Community Services are still projecting a full year under spend of £3.5m. The main variances remain the Muswell Hill Library scheme where the sale of adjacent land has been postponed until 2010/11 thus delaying the project, and a number of projects within Recreation. The latter relate to the Enfield cemetery project where feasibility work is still taking place, a delay in confirmation of external grant funding for the tennis court refurbishment and proposed re-phasing of £1m of the Sport and Leisure Investment programme into 2010/11 to facilitate additional external funding.
- 14.12 The Director of Urban Environment is still forecasting an underspend of £1.1m as per last period. This is due to the re-phasing of the spend relating to the recycling centre (£0.5m) and Marsh Lane (£0.6m). The HRA capital programme is now

forecasting an underspend of £0.7m in the Decent Homes programme; the projection has been updated to reflect a more realistic estimate of the work to be done in the current financial year, although the Decent Homes programme is still expected to be fully spent in overall terms.

- 14.13 Corporate Resources is now showing a forecast under spend of £0.8m in respect of the accommodation strategy.
- 14.14 As reported last period, a significant amount of the BSF contingency budget will not be required this financial year and BSF are maintaining a year end under spend of £5.9m. The non-BSF CYPS capital programme forecast remains at a £1.2m under spend caused by slippage on the Early Years Quality and Access project (£0.4m) and Coleridge school expansion (£0.23m). The final £0.5m relates to the programme contingency which is not forecast to be required.
- 14.15 A significant proportion of the current year's capital programme is funded from receipts generated as part of the Council's disposal programme. The target level of receipts assumed in 2009/10 is £9.1m and as reported in previous reports, the projected actual receipt total is short of the target, currently forecast at £4.4m. The underlying reason for this shortfall is the difficult property market conditions currently prevailing which have meant that some disposals are being deferred in order to achieve best value for the authority. Mitigating actions are still being explored to address the forecast shortfall although the re-profiling of some schemes this year will help the current year's position.